



# PennTRAIN

Pennsylvania Training, Resource, and Information Network

## Certified Safety and Security Officer (CSSO) Training

February 27 to 28, 2019

Trolleyworks Conference Room at Altoona Metro Transit (Amtran)  
3316 5th Ave, Altoona, PA 16602

This new certification program fully prepares community and public transportation professionals to review their operations for safety and security in the critical components and core elements of the Federal Transit Administration's (FTA) Bus Safety and Security Program.

Workshop participants will learn how to conduct interviews and employ techniques useful in identifying and addressing all the benchmarks found in the FTA program's nine critical areas. Participants will also review transit safety and security case studies.

The program is designed to help managers build the transportation organization, enhance the professionalism of its internal team, safely serve its customers and fulfill its responsibilities in assisting in community emergency preparedness.

*Those seeking certification must currently be employed in a position where he or she is responsible for ongoing work in at least seven of the nine critical areas of the Certified Safety and Security Officer program; have a certain amount of professional occupational experience; submit a short application for approval; complete the CSSO training workshop and pass all portions of the CSSO certification examination OR complete a review of the applicant's home system.*

### **Critical Areas of the CSSO Program**

1. Leadership and Management
2. Operations
3. Vehicles and Maintenance
4. Facilities and Maintenance
5. Personnel
6. Training
7. Organizational Safety
8. Organizational Security
9. Community Emergency Response Preparedness

### **Training Agenda**

#### **Day One: 9 AM to 5 PM**

- Leadership and Management
- Operations
- Vehicles and Maintenance
- Facilities and Maintenance
- Personnel

#### **Day Two: 8 AM to 3 PM**

- Training
- Organizational Safety
- Organizational Security
- Community Emergency Response Preparedness
- CSSO Certification Examination (3 to 4:30 PM)

**Presented by:** Community Transportation Association of America (CTAA) c/o Michael Noel, Noel Training & Consulting, LLC

**Cost:** \$190. PPTA [cancellation policy](#) applies.

**Meals:** A light continental breakfast, lunch, and breaks will be provided both days. Please inform Sara Bowden at [sara@ppta.net](mailto:sara@ppta.net) of any dietary restrictions at least one week in advance.



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**Lodging:** [Fairfield Inn & Suites – Townplace Suites by Marriott Altoona](#), 2915 Pleasant Valley Blvd, Altoona, PA 16602. Room block is available for the nights of February 26 and 27, 2019 at the government rate of \$94/night plus taxes. [Click here to book online](#) or call 814-946-0422 (ask for PA Public Transportation Association block). Rooms will be released on February 13, 2019 (or when sold out).

**Parking:** Free, ample street parking is available at both Fairfield Inn & Suites and Trolleyworks Conference Room.

**Attire:** Casual. Because it can be a challenge to keep the meeting room at a temperature that accommodates everyone, we recommend bringing a sweater or jacket to stay comfortable.

### Attendee Registration:

Submit to Sara Bowden, PennTRAIN Program Coordinator

Email: [sara@ppta.net](mailto:sara@ppta.net) Fax: 717-234-7176 Mail: 115 Pine Street, Harrisburg, PA 17101

Organization Name: \_\_\_\_\_

Attendee Name: \_\_\_\_\_

Attendee Title: \_\_\_\_\_

Attendee Email Address: \_\_\_\_\_

Attendee Phone Number: \_\_\_\_\_

Organization Contact Name: \_\_\_\_\_

Organization Contact Email Address: \_\_\_\_\_

**Method of Payment:** Please invoice me OR Check enclosed # \_\_\_\_\_