



Passenger Assistance Safety Sensitivity Certification

January 17-19, 2018

8:00 am – 4:30 pm

Crowne Plaza Philadelphia- King of Prussia

260 Mall Blvd. | King of Prussia, PA 19406

215-265-7500

Led By: Michael Watts, PASS Master Trainer for Community Transportation Association of America

Certification Workshop Description

[CTAA's Passenger Assistance Safety and Sensitivity \(PASS\)](#) driver certification program ensures that community transportation drivers have current expertise in passenger assistance techniques and sensitivity skills appropriate for serving persons with disabilities. The PASS program is designed as a three-day Train-the-Trainer workshop to certify trainers who can then train drivers. Some of the advantages of offering the PASS certification program is the ability to reduce organizational liability; comprehensive, up-to-date training on the assistance drivers should be providing to passengers with special needs; intensive emergency situation training; certification oversight provided by national leaders in the community transportation field; and updates for all participants on relevant regulatory changes.

- Lodging: Crowne Plaza Philadelphia- King of Prussia
Please contact Danielle Wiley
Dwiley@suburbantransit.org
215-542-7433 (124)
- Meals: AM/PM Breaks and Lunch will be provided
For any dietary restrictions email Danielle by Dec 29, 2017
- Fee: \$290
- Note: 25 maximum attendees

Please make note of the new [Cancellation Policy](#) for all PennTRAIN events.

Lena Allen, CMP PennTRAIN Program Coordinator
LAllen@PPTA.net