

# March/April 2010 PennTRAIN Update



Pennsylvania Transportation Resource  
and Information Network



## Training Schedule

Tuition for PennTRAIN classes are \$95 per day with the exception of maintenance courses that are a joint partnership with the Keystone Transit Partnership and PennDOT board training. There is no charge for either program. A new on-line registration is available at [www.penntrain.net](http://www.penntrain.net) for all courses except the board and maintenance trainings.



### Board Training

*There is no charge for this course*

PennDOT and PENNTRAIN have developed a board training program to be presented on-site or at a location of your choice. This 3 hour session is designed to emphasize the unique responsibilities of board members and their role in the community. It is important that Pennsylvania's public transportation systems operate effectively and efficiently and be positioned to maximize resources and opportunities. It is the responsibility of the transit board of directors to adequately understand how a system operates, including its legal responsibilities related to funding, planning, Act 44 and other related legislation and regulations. No matter how seasoned your board of directors is, this training will provide a fresh outlook on how a supportive and knowledgeable board of directors can enhance your organization. Brochure at [www.penntrain.net](http://www.penntrain.net)

### Maintenance Training

*There is no charge for maintenance courses*



### Professional Supervisor Program(PSP)

*Classes to be scheduled after 7/1/10*

Professional Supervisor/Manager Training is a multi-level series of courses for transit supervisors and managers. Completion of all four levels (100, 200, 300 and 400) leads to a Professional Supervisor/Manager Training Certificate. This program is based on the TransitSCORE model and offers high quality, practical and effective training for transit supervisors and middle managers. Student begin PSP training at Level 100 and move on consecutively through each level. Each course level requires three days of training. Homework assignments given in levels 100, 200 and 300 make up an important component of the program and the amount of time required to complete the assignments is manageable. Brochure is available at [www.penntrain.net](http://www.penntrain.net)

### TransitSCORE Program

*Classes to be scheduled after 7/1/10*

The award winning, quality program for people in transit! Aimed at trainers and potential trainers in both urban and rural public transportation systems, TransitSCORE courses teach the skills and deliver the information needed by van and bus operators to provide Safe, Courteous, On-time, Reliable, Excellent Service. TransitSCORE is a 100 hour program but individual courses can be taken without enrolling in the entire program.



### Penn/Transit SCORE

#### Refresher— 5/12-13/10

The Refresher will be held on May 12-13, 2010 in Gettysburg at the Wyndham. All attendees are asked to bring one or

preferably more items to share with the group. This is important—a large share of the course will be dependent on your participation. These items might include: new or different approaches you have used in training; new resources (videos, Power points, equipment, etc.) you have incorporated into your training; experiences with refresher training; persistent problems related to training (e.g., not enough time, not the right resources); ways in which you have used the materials from your PennSCORE/TransitSCORE experience; or any other issues around training that you want to discuss. All participants will be re-certified on lift use and passenger securement and restraint.

Wyndham, 95 Presidential Circle,

Gettysburg, PA 17325 717-339-0020 \$190 tuition

Room Block: PennTRAIN \$114/night rate

Class schedule: 8:00 AM—4:00 PM



Questions?  
Cindy Conaway  
[cconaway@penntrain.net](mailto:cconaway@penntrain.net)  
1-800-847-0333